RAIDON

SR2611-2S-S2+

User Manual

v3.0 (December, 2009)

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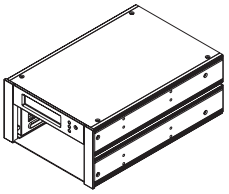
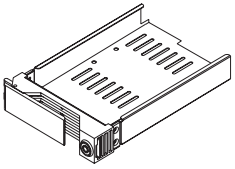
Check Package Contents and Accessories

SR2611 system includes the following:

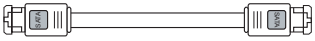
Item	Quantity
SR2611	1
Removable Carrier	2
45cm SATA Cable	1
Product CD	1
Accessory bag	1
(includes 6#-32 screws x 8 pcs , Key for keylock x 2)	



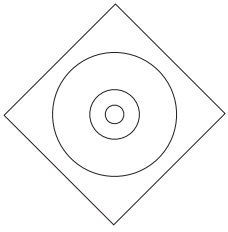
SR2611



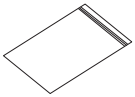
Removable Carrier



45cm SATA Cable



Product CD

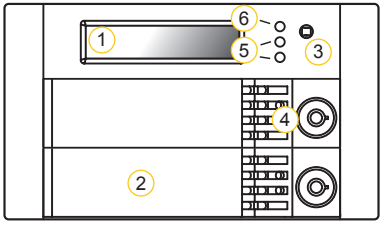


Accessory bag

Note :
Please check above parts are included prior to installation. The accessory bag contains screws and a plastic key.

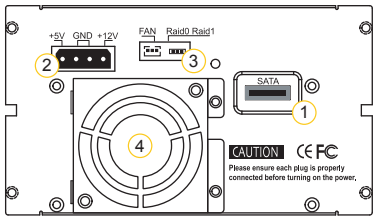
Hardware Introduction

Front Panel



① LCD Panel ② HDD Tray
③ Mute Button ④ Key Lock
⑤ HDD Access LED ⑥ Fail LED

Real Panel



① eSATA Port ② Power Socket
③ RAID Mode ④ 5cm Fan

Note :
Status Indications of LEDs:
HDD Access LED will flash yellow when the data is accessed from the hard drive.
Fail LED will light red when HD failed, temperature is higher than 60 C or fan fails.

System Requirement & Environment requirement and notices

Hardware Requirement

1. Computers or servers with SATA I& SATA II

2. Hard drive with SATA I& SATA II

Environment requirement and notices

1. SR2611's brilliant design allows the user to simultaneously utilize two hard drives manu factured by different companies. However, if the user expects better efficiency, we strongly recommend the users to use hard drives manufactured by the same manufacturer.

2. Since the system uses more stringent factors to determine the disk corruption in the hard drive, please use noncorrupted hard drive with minimum storage capacity of 20 GB.

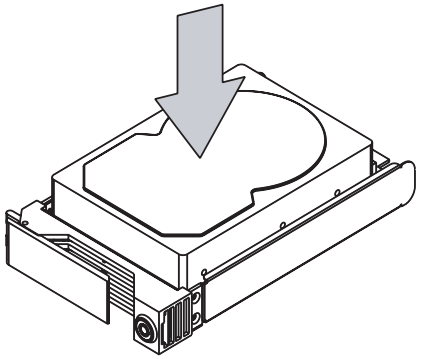
3. The SR2611 had undergone strict hard drive compatibility test. The result shows that it is compatible with most hard drives on the market such as Maxtor, Western Digital, Seagate, Fujitsu, Hitachi, and etc. However, due to the new types of hard drives appearing on the market, if your hard drive is not compatible with the system, please contact us through the following email:supporting@raidon.com.tw and we will reply as soon as possible.

4. The SR2611 is equipped with a 5.2 cm ball bearing cooling fan that will provide effective cooling for the 7200&10000 rpm hard drive. We highly recommend using computer chassis with effective cooling design to avoid disk array crashing due to ineffective cooling.

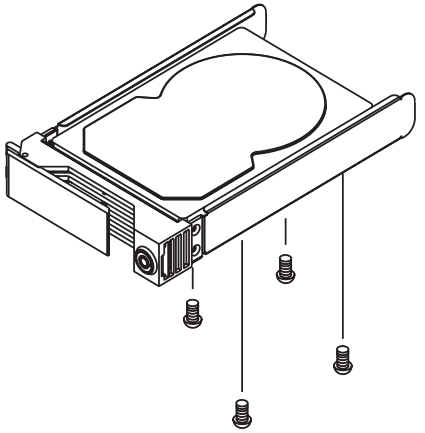
5. SR2611 supports RAID 0 & RAID 1.

Hardware Installation Procedure

1. Connect the SATA cables on the removable hard drive carrier to the pins of hard drive.



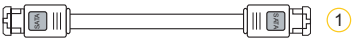
2. Secure the hard drive into the removable hard drive carrier by the screws which provided in the accessory pack.



Connecting SR2611 to your computer

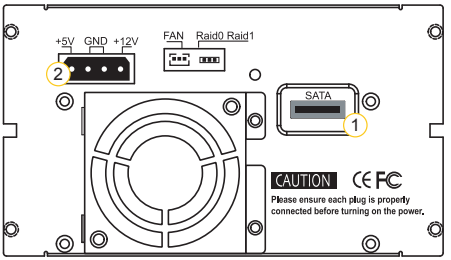
1. Connect DC12V&5V power cables and SATA cables to SR2611.

2. Connect SATA cable to SATA port on the motherboard.

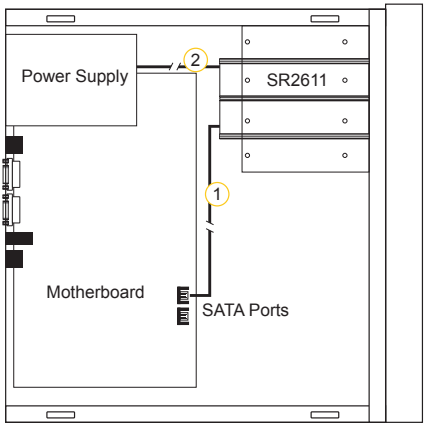


45cm SATA Cable

Power Supply Connector



Real Panel



Internal Case

Note :
We do not recommend users to disassemble the machine without proper instructions and authorization. The manufacture warranty will not cover damage caused by unauthorized disassembling.

Setting the Hard Drive Array Mode

Please select the RAID mode with the jumper located at the back panel. The original default is RAID 1, still there are three pins at the back panel for RAID mode selection:
RAID 0 mode by setting the jumper on the left of the two pins.
RAID 1 mode by setting the jumper on the right of the two pins.

1. RAID 0 Mode
   1). Place two new hard drives into SR2611 and strongly suggest you to use two identical hard drives to get the equal capacity. If the capacity is different, SR2611 is downward to the small hard drive capacity.

   2). Under RAID 0 mode, capacity is add up to a one big volume, also with the feature of faster read/write performance efficient.

2. RAID 1 Mode
   1). Place two new hard drives into SR2611 and strongly suggest you to use two identical hard drives to get the equal capacity. If the capacity is different, SR2611 is downward to the small hard drive capacity.

   2). Under RAID 1 mode, two hard drives has the identical information as one to mirror to the other one, therefore each of the hard drive failed is still able to function normally. When you replace the failed hard disk to the new one the system automatically rebuilding the data to the newly place hard disk.

OS Backup

Installing a brand new hard drive and a hard drive with existing data. Internal RAID module is suggested to be used for OS backup data.

1. We highly recommend using the same brand of hard drives with the same or larger stor age capacity when installing hard drives to SR2611. The user can use the auto rebuilding function to automatically format the new drive and subsequently to back up the data into the new hard drive.

2. Place the hard drive with existing data into slot 1 or 2 in the SR2611.

3. Since one of the slots is empty, the buzzer will alarm user about the empty slot when the computer is turned on. To shut off the buzzer alarm, just push the bottom located in the front display screen.

4. After turning on the operation system, please check whether the current SR2611 setting is the same prior to hard drive installation. Then place the new hard drive in the removable hard drive carrier into another slot. Note: the storage capacity of the newly installed hard drive must be larger than or equal to the old hard drive.

5. The SR2611 will start the auto rebuilding function shortly after.

6. Please press the Buzzer bottom after auto rebuilding to reset the buzzer alarm and to return the system operation normally.

7. If you use this install method and backup OS at the same time, please make sure that the system is installed normally, in case of error or OS backup failure.

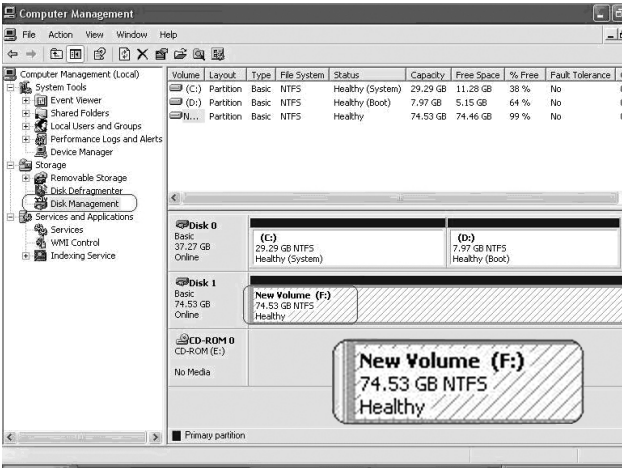
Computer Set Up

When the hardware setup for SR2611 is complete, you are now ready to turn the machine on.

1. After the hardware installation is complete, the SR2611 will be treated as one single hard drive. Set the hard drive to AUTO in the computer's BIOS. When the computer is turned on, the system will retrieve the following information:

2. In SR2611, the installed hard drive can be detected by the Device Manager of Computer Management for Windows.

3. Customers can choose to format the hard drive by using the Disk Management tool of the operating system before using the SR2611



At this point, the installation process is completely finished. The user can freely retrieve and save data to SR2611 just like retrieving and saving data to a regular hard drive. If the user experiences any abnormality during the operation, please refer to the trouble shooting Q&A section in Appendix.

Hard Disk status on LCD screen

Left Hard Drive (Primary Hard Drive) Fail

1. Right Hard Drive (Secondary Hard Drive) Normal

2. Primary hard drive storage capacity larger than secondary hard drive

3. Secondary hard drive storage capacity larger than primary hard drive

Hot Swap & Auto Rebuilding

The hard drive Hot Swap and Auto Rebuilding functions are available.
(The Hot Swap & Auto Rebuilding functions are applicable in)

1. Off-line Back up
   When the data is stored within SR2611, the user can remove one of the hard drives from SR2611 as back up drive for data such as system operation file, secured files, seldom modified files or image and music files. The user can periodically insert the hard drive back into SR2611 to execute automatic backup to protect the system from being hit by computer virus or to avoid risk of having both hard drives failing at the same time.

2. During the Hard drive Failure
   When one of the two hard drives fails in the SR2611 system, the system will alarm the hard drive failure message both on the LCD display screen and in the monitoring software. The user can remove the failed hard drive from the system while the system is still in operation without shutting down the machine. If the failed hard drive is replaced shortly, the system will automatically execute the Auto Rebuilding function without affecting the system operation and without any operation command from the user.

3. The LCD Display Message During Hot Swap and Auto Rebuilding
   When the SR2611 detects a hard drive missing or a hard drive failure, the Buzzer will go off and the LCD display screen will display the following messages:

Pri HDD : OK Sec HDD : Failed	Pri HDD : Failed Sec HDD : OK

4. After removing the failed hard drive and replacing with a new hard drive, if the hard drive is properly installed, the LCD display screen will display the following messages:

Pri HDD : OK
Sec HDD : OK

5. After few seconds of installing the new hard drive, the LCD display screen will display the data rebuilding progress:

Rebuilding … Pri->Sec XXX%	Rebuilding … Sec->Pri XXX%

Pri->Sec represents that the data in the original hard drive (primary hard drive) is copied to the new hard drive (secondary hard drive). XXX % represents the rebuilding completion percentage.

6. When the rebuilding is fully completed, the LCD display screen will again display the following messages:

Pri HDD : OK
Sec HDD : OK

7. When SR2611 is overheating, “T” will be displayed on the lower right-hand corner of screen (As shown in illustration)

Pri HDD : OK
Sec HDD : OK T

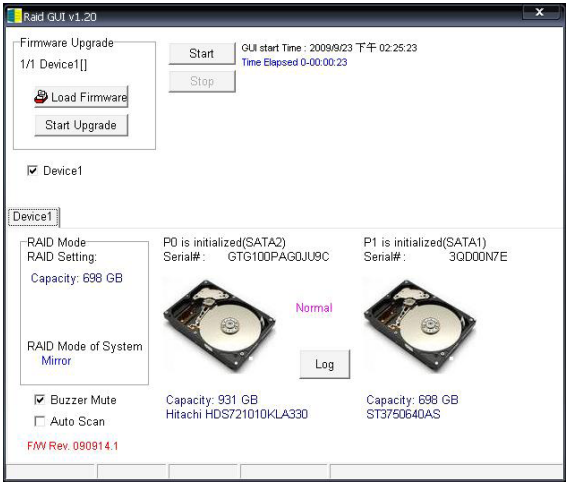
8. When cooling fan module is not functional, “F” will be displayed on the upper right-hand corner of screen. (As shown in illustration)

Pri HDD : OK F
Sec HDD : OK

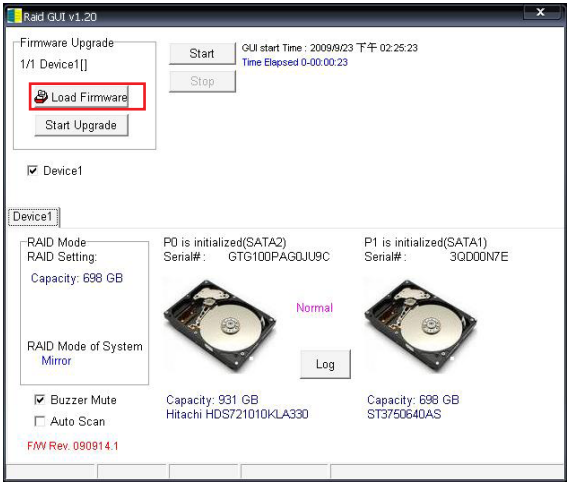
GUI Monitoring Software & FW Updating

You can install GUI software to monitor RAID status. This can be done by installing RAID_ GUI. exe software from CD-ROM.

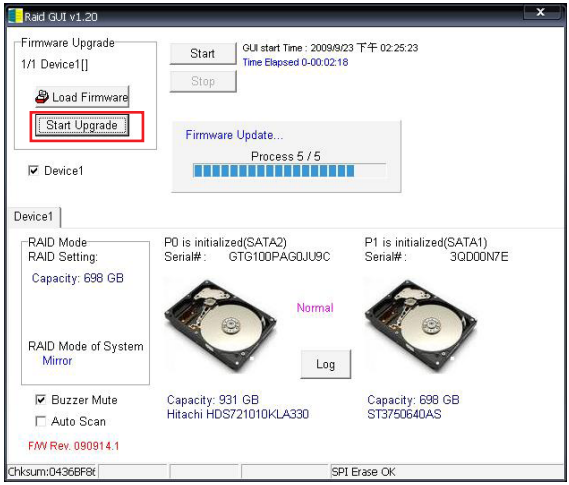
1. RAID information
   You can install GUI software to monitor RAID status. This can be done by installing RAID_GUI. exe software from CD-ROM.



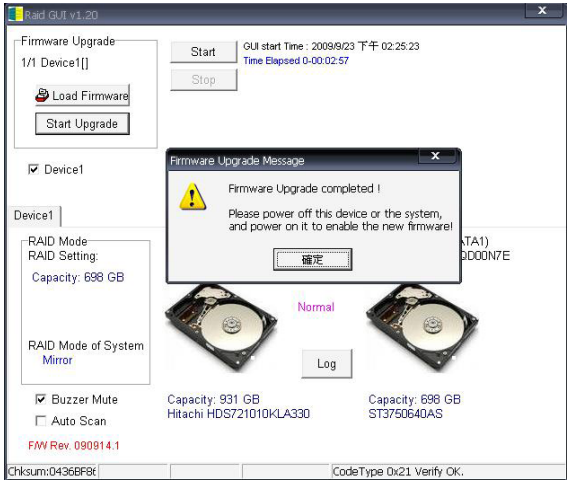
2. Firmware updating
   1). You may update FW through GUI by clicking “Load Firmware” to select the firmware you want.



2). After selecting, click “Start Upgrade” to start updating.



3). After updating, it will show a successful message and will start using the new firmware after you reboot your computer.



Attention :
Updating firmware may cause your system unable to operate normally. If your system runs normally, we suggest that you do not update firmware. Should you have any doubts on firmware updating, please contact the technical service staff of Raidon Technology Inc. or email us at: supporting@raidon.com.tw.

Appendix: Trouble Shooting / Q&A

Unstable system after connecting SR2611

Q: After installing SR2611, we are unable to start the computer or the computer can not locate SR2611 upon startup.

A: 1. Please check whether the readings on the SR2611 LCD display screen appear normal.
2. Please check whether the SATA Cable connection cables are properly connected to the computer system and whether SATA drives are functioning normally.
3. If everything is functioning properly but the user still can not start the computer system, then the problem might be the system incompatibility. If such incompatibility takes place, please contact our technical support department.

Q: When the SR2611 is in use, the computer system is functioning normally but the SR2611 access speed is abnormal.

A: Please first check whether the SR2611 is in the progress of executing data auto-rebuild.
1. Please examine if the length of the connection cables, SATA cable that connect the drives to the computer system is too long and whether the specification these cables complies with the requirements.
2. If both the lengths and specification of the cables are checked out ok, please turn off SR2611 and remove the hard drive from SR2611. Test the hard drive directly with the computer system since it might be the bad sectors in the hard drive that are causing the longer than normal system down time.

Hard Drive Failure

Q: Under the mirror mode (RAID 1), what will be the system's total storage capacity when adding a brand new hard drive?

A: 1. The total storage capacity for SR2611 is determined by the storage capacity of the primary hard drive installed during the initial usage.
2. The storage capacity will not increase after initial installation even when place a brand new hard drive with larger storage capacity.

Q: Why does the error message appear when I installed the second hard drive?

A: 1. The storage capacity of the second hard drive must be larger than the first hard drive. Otherwise, SR2611 can not rebuild the new hard drive and the LCD display screen will display "Wrong Capacity".
2. The LCD display screen might display rebuilding error messages such as Pri(s)->Sec(s)or Sec(s)->Pri(s). The term (s) signifies that both hard drives are treated as original hard drive. The user must determine which hard drive will be the original hard drive prior installing the hard drives into SR2611. Once the original hard drive is designated and installed in SR2611, the user can place in the second hard drive by taking advantage of SR2611's Auto Rebuilding function.

Q: My hard drive is obviously operating properly but why is it shown as failed in the SR2611 display?

A: SR2611 uses more strict requirements and standards to examine the bad sectors in the hard drive. The user can first overwrite the bad sector on a PC before placing the hard drive into SR2611.

About Auto Rebuilding Function

Q: What will happen if we turn off the computer's power while SR2611 is still executing data auto rebuilding?

A: Under the mirror mode (RAID 1), if the power is out of the auto rebuilding process, the controller will remember when completion percentage of the auto rebuilding process and resume the rebuilding process when the power is back on.

Q: Is it possible to lose any part of the data during the data auto rebuilding?

A: The data auto rebuilding function will copy data from one sector to another sector. Technically speaking, the data will not be lost during the auto rebuilding process. However, if the original hard drive is detected with bad sectors during the rebuilding process, SR2611 will make hypothetical duplication instead of treat the bad sectors as hard drive failure. Therefore, the data stored in the bad sectors could potentially be lost during rebuilding.

Q: Under the mirror mode (RAID 1), why does the computer slows down during the data rebuilding process? Or why does the data rebuilding process slows down when the data is being processed?

A: If the SR2611 system is executing data rebuilding simultaneously while the computer system is saving the data, the auto rebuilding process and the saving process will take longer than normal time. This is because the SR2611 must divide it's resource between the normal system operation and the data rebuilding process. However, the priority for the SR2611 is to maintain the proper system operations. Therefore, the data rebuilding speed will be extremely slow until the system finished with the data saving operations.

Other Possible Situations

Q: The Buzzer will not stop when the SR2611 is in operation.

A: Please check whether the readings on the LCD display are normal or if there is a hard drive failure. Please also pay attention to any other symbols displayed in the LCD display. For example, if the "F" symbol is displayed, this means that there is a cooling fan failure. If the "T" symbol is displayed, this means that the system is overheated.

Q: How to turn on and off the Buzzer?

A: 1. The manufacture default setting for the Buzzer in SR2611 is Buzzer On.
2. The user can use any pointed materials to push the bottom on the front dash board to turn on and off the Buzzer.

NOTE:

RAIDON Technology, Inc. provides both technical support and service to our global distributor and as for the end users or do not buy products directly from us, please contact where your purchase from or local distributor for prompt and better responses service. However, if you do not know the local distributor's location, please contact RAIDON **sales1@raidon.com.tw** for reference.

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